



Arnold Clark

Accist

The free accident
management service
from Arnold Clark

**We're here
for you**

24hr emergency hotline
0141 352 5370
[select option 2]

 [ArnoldClark.com/accist](https://www.arnoldclark.com/accist)

Arnold Clark
ACCIDENT REPAIRS





What is Accist?

Accist is a free of charge accident management service provided by Arnold Clark to look after drivers who have been involved in an accident.

How does Accist work?

In the unlikely event you're involved in an accident call the Accist hotline and we'll take care of everything, from dealing with insurance companies and recovery to repairs and courtesy cars.

Our trained staff are on hand 24 hours a day to provide you with the assistance and support you need.

Why do I need Accist?

If you're involved in an accident we'll manage the whole process on your behalf. Accidents can be stressful, worrying and time-consuming. Accist is here to relieve the stress and get you back on the road. With Accist, we'll arrange for your vehicle to be recovered and taken to an Accist-approved bodyshop. They will deal with your insurance claim and liaise with both insurance companies on your behalf. You will be kept informed throughout the process, giving you the peace of mind that professionals are handling your case.

When should I contact Accist?

Contact Accist as soon as possible after your accident. We will arrange recovery of your vehicle and get you moving again as quickly as possible.

Do I need to register or pay a fee?

No. There are no fees or registration costs. Our friendly team is happy to provide support to anyone involved in an accident.

What to expect in the event of an accident

Not at fault

- Free recovery
- No insurance excess
- A like-for-like replacement vehicle
- Personal injury compensation
- Peace of mind

At fault

- Vehicle recovery
- £50 towards your excess
- Courtesy car
- Peace of mind

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