



Accist

The free accident management service from Arnold Clark

Emergency helpline

Call Monday - Friday 8am - 8pm © 0141 352 5370 (select option 2)

ArnoldClark.com/accist

We're here for you

Try our nationwide Accident Repair centres

All equipped with the most advanced technology and employing over 700 professionally trained staff.

ArnoldClark.com/accident-repairs





Accist



What is Accist?

Accist is a free of charge accident management service provided by Arnold Clark to look after drivers who have been involved in an accident.

How does Accist work?

In the unlikely event you are involved in a non-fault accident, call the Accist hotline and we'll take car of everything from dealing with insurance companies and recovery to repairs and replacements vehicles, keeping you mobile whilst your car is off the road.

Why do I need Accist?

If you're involved in an accident we'll manage the whole process on your behalf. Accidents can be stressful, worrying and time-consuming. Accist is here to relieve the stress and get you back on the road. With Accist, we'll arrange for your vehicle to be recovered and taken to an Accist-approved bodyshop. They will deal with your claim and liaise with the third party insurance company on your behalf. You will be kept informed throughout the process, giving you the peace of mind that professionals are handling your case.

When should I contact Accist?

Contact Accist as soon as possible after your accident. We will arrange recovery of your vehicle and get you moving again as quickly as possible.

Do I need to register or pay a fee?

No. There are no fees or registration costs. Our friendly team is happy to provide support to anyone involved in an accident.

Give us a call for free, impartial advice. Our trained team are on hand Monday to Friday 8am - 5pm.

All incidents are judged and dealt with on a case-by-case basis and therefore not all benefits of Accist may be applicable to your case. G335/24 $_$ 049427/04.24

What to expect in the event of an accident

Where you are not at fault, we can provide:

- Free recovery
- No insurance excess
- A like-for-like replacement vehicle
- Personal injury compensation
- · Peace of mind

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